

# ALL THE BIG ISSUES. ALL THE KEY PLAYERS. ALL UNDER ONE ROOF.

## 8 - 11 MAY 2018 | MELBOURNE CONVENTION AND EXHIBITION CENTRE | AUSTRALIA

500+
ATTENDEES

**6X**CONFERENCE
STREAMS

80+
INDUSTRY
SPEAKERS

**+**ENGAGING
EXHIBITION

9x TECHNICAL ROUNDTABLES

**5** ★ NETWORKING

## With key experts from across industry including:



The Hon. Josh Frydenberg MP Minister for Environment and Energy Australian Government



Audrey Zibelman Chief Executive Officer Australian Energy Market Operator



Paul Broad Chief Executive Officer Snowy Hydro



Richard Gross Chief Executive Officer Ausgrid



Elisabeth Brinton Executive General Manager New Energy AGL Energy



Kerry Schott Independent Chair Energy Security Board



Timothy Rourke Chief Executive Officer CitiPower & Powercor



John Pierce Chairman Australian Energy Market Commission



Merryn York Chief Executive Officer Powerlink



Paul Italiano Chief Executive Officer TransGrid



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# WHAT IS

# **AUSTRALIAN ENERGY WEEK?**

Australian Energy Week is the annual meeting place for stakeholders of all levels from the entire energy supply chain. From CEOs to new graduates, energy traders to engineers. And everyone in between. So no matter what your role in the sector - Australian Energy Week has something for you.

Each year it brings together over 500 representatives from over 200 organisations.

It's an unparalleled opportunity to engage with the leaders of the energy industry, network with your peers and get invaluable market, technology and policy insights.

Streams and options to choose from for the 2018 event:















ALL THE BIG ISSUES. ALL THE KEY PLAYERS.

ALL UNDER ONE ROOF.



# WHY YOU NEED TO BE AT **AUSTRALIAN ENERGY WEEK IN 2018**

- Be part of the most comprehensive energy event in 2018 and network with leaders from the entire energy supply chain
  - Get access to the most relevant content to you, with new streams, in-depth learning sessions and technical roundtables
    - Hear from and engage with the people that shape the market with more CEOs than any other event
      - Get insights into the future of federal and state policy and regulation, with analysis on the future of the NEG, AEMO's demand response efforts and more
        - Uncover the new tech and innovative strategies that can help to transform your operations

# **KEYNOTE SPEAKERS**







# **SS** Informative and entertaining. Very good speakers. Very good topics. 55













Hannah McCaughey Executive General

Transformation Ausgrid

Manager

**David Green** Founding Partner
Lyon Group

Ivor Frischknecht Chief Executive Officer







John Pierce Chairman Australian Energy Market Commission

# **OTHER SPEAKERS INCLUDE:**



Tarandeep Ahuja Partner McKinsey and Company



Managing Director Energy & Resources



**Executive General Manager Clean Energy Regulator** 



**Greg Everett** Chief Executive Officer **Delta Electricity** 



The Hon. Simon Corbell Renewable Energy Advocate, Victorian Government & former Deputy Chief Minister **ACT Government** 



The Hon. Shane Rattenbury MLA Minister for Climate Change & Sustainability **ACT Government** 



Robert Slonim Research Director DPM&C's Behavioural **Economics Team of the Australian** Government (BETA)



Melissa Reynolds Chief Customer Officer AGL Energy



lim Galvin **Executive Director Retail** Alinta Energy



Dr Thomas Haller Global Head of Energy Simon Kucher & Partners



Peter Tickler Digital Innovation & Advisory Leader **ERM Power** 



John Stretch Chief Executive Officer **ERM Power** 



Luke Menzel Chief Executive Officer **Energy Efficiency Council** 



Ben Wilson **Chief Executive Officer** Australian Gas Networks



Ty Christopher General Manager Asset Management



**David Edwards Technical Visionary Horizon Power** 



Steven Neave General Manager Electricity Networks CitiPower and Powercor



Ian McLeod Global Ambassador **Edison Electric Institute** 



James Seymour General Manager New Energy Jemena



Craig Chambers **Executive General** Manager - Strategy, Portfolio & Innovation **Energy Queensland** 



Emma Herd Chief Executive Officer **Investor Group on Climate** Change



Dave Martin Co-Founder and Chief Executive Officer Powerledger



Stephen Davy Chief Executive Officer Hydro Tasmania



**Andrew Mansour** Partner Allens



Suzanne Falvi **Executive General Manager** Security and Reliability **Australian Energy Market** Commission



Josh Carmichael Director - Low Carbon Energy South Australian Department of Prime Minister and Cabinet



Siham Knowles General Manager Network Strategy AusNet Services



**Andrew Richards** Chief Executive Officer **Energy Users Association of** 



Stephen Quilter **Executive General Manager Stanwell Corporation** 

**REGISTER TODAY!** Before 9 February and

**PLUS MANY MORE...** For a full list of speakers, visit energyweek.com.au/speakers

# **EVENT AT A GLANCE**



DAY



**IN-DEPTH LEARNING SESSION A** 

**Managing rising** uncertainty in the grid **IN-DEPTH LEARNING SESSION B** 

**AUSTRALIAN** ENERGY WEEK

> **Exploring the factors** driving changes in the energy mix

**IN-DEPTH LEARNING SESSION C** 

Assessing the potential for demand response to stabilise the grid

**IN-DEPTH LEARNING SESSION D** 

**Utilising data and** analytics to help create the right product and pricing strategy

#### **START OF EXHIBITION**

# DAY 02

#### **CONFERENCE PLENARY - 9 MAY**



The conference plenary brings together all conference delegates in one room for a day of keynote presentations and high-level panel discussions that cover the biggest issues facing the energy market today. It will cover topics from feedstock right through to end use and policy, and features industry CEOs, politicians and technical leaders.



It's where you can hear from the leaders of the Australian energy industry and get a helicopter view of the market today and the outlook for the immediate future. A must attend for all in the industry.



Chaired by Elysse Morgan from ABC TV's "The Business"

# DAY 03

#### **CONFERENCE STREAMED SESSIONS - 10 MAY**











#### STREAM 1

#### **Future Grid Stream**

As Australia transitions to a more intermittent and decentralised energy system, the grid needs to continue to be an enabler - not a choke point. The Future Grid stream is focused around the technology, strategies and policy needed to help ensure the delivery of secure, affordable and reliable energy

#### STREAM 2

NextGen Generation Stream Transitioning to a lower carbon generation fleet poses a significant challenge for those that are looking to build, finance and set the policy. The NextGen Generation stream will examine the latest project financing models, PPAs, changing generation costs and the policy and regulatory framework needed to support

#### STREAM 3

#### Demand Response & **Productivity Stream**

As the energy market has become increasingly volatile, large energy users and market operators are looking for new strategies to manage their usage - and their bills. This stream will explore the opportunities presented by demand response and demand management, onsite generation, efficiency, corporate PPAs and more.

#### **STREAM 4**

# Rethinking Retail Stream

The face of retail is changing as consumer expectations rapidly evolve, demanding digital, seamless CX and new products/services. This stream will focus on how retailers can improve their operations with data, pricing models, CRM, AI, predictive analytics and more. It will also examine the role of new business models including community energy and P2P

# **ROUNDTABLES Technical Roundtables**

10:30 - 15:00 Attendees will have the option of attending up to two in-depth roundtables focused on the latest tech and disruptive strategies. It's an opportunity to be involved in in-depth discussions focused on topics such as: automation, predictive analytics, asset intelligence.

CRM, OT, billing systems and



EXPO

#### **END OF EXHIBITION**

DAY 04

#### **POLICY FORUM - 11 MAY**



The energy policy forum facilitates high level debate and discussion about improving the policy and regulatory frameworks that govern the energy industry. Bringing together perspectives from right across Australia, all attendees will leave with a much clearer picture of how the energy policy landscape will evolve at a state and federal level - and the implications for their respective organisations.



# IN-DEPTH LEARNING SESSIONS

#### **TUESDAY 8 MAY 2018**

Registration and morning coffee for all sessions is at 08:30 and sessions will conclude at 17:00. Lunch, morning tea and afternoon tea are provided. Choose from:

#### **IN-DEPTH LEARNING SESSION A**

#### MANAGING RISING UNCERTAINTY IN THE GRID

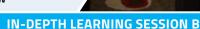
#### **KEY TAKEAWAYS:**

- Better understand and manage uncertain energy fluxes associated with intermittent energy resources
- Assess the impact & value of various customer driven choices including rooftop solar PV, battery storage and demand flexibility
- Plan for various regulatory and policy changes, and examine their potential influences of market outcomes
- Build strategies for understanding and managing these rising uncertainties in the electricity industry



Facilitator: **Hugh Outhred** 

Professorial Visiting Fellow, UNSW



## **EXPLORING THE FACTORS DRIVING CHANGES IN THE ENERGY MIX KEY TAKEAWAYS:**

- Analysing the changing cost curves of various forms of generation based on recent and upcoming projects in Australia and globally, and their implications
  - Understanding the implications of dispatchable and intermittent renewable electricity generation at both the central and distributed levels for the future energy mix
    - The impact of evolving business models and supply chain capabilities and constraints on the future energy mix (and particularly the rate of change in the mix)
      - Examining how existing and possible federal and state policies are likely to impact the energy mix under present electricity sector arrangements



Facilitator:

**Lance Hoch** 

Executive Director, Oakley Greenwood

#### **IN-DEPTH LEARNING SESSION C**

## ASSESSING THE POTENTIAL FOR DEMAND RESPONSE AND ENERGY MANAGEMENT TO STABILISE **THE GRID**

#### **KEY TAKEAWAYS:**

- Gain an understanding of how energy management is used globally by businesses and market operators alike to address acute market issues
- Discover how large energy users can better engage with the energy market and utilise innovative solutions and products to help reduce their costs
- Assess the pros and cons for big business of various ways to increase engagement with the energy market including; participating in the wholesale market, corporate PPA's, self-generation, storage and more
- Take a detailed look at Australian businesses that are participating in demand response trials currently and get insights into the benefits and challenges of participating

INTERESTED IN RUNNING THIS SESSION?

Contact Aleks Zids today at aleksz@questevents.com.au

## **IN-DEPTH LEARNING SESSION D**

#### UTILISING DATA AND ANALYTICS TO HELP CREATE THE RIGHT PRODUCT AND PRICING **STRATEGY**

#### **KEY TAKEAWAYS:**

- Discover new techniques for utilising the data you already have to better understand your customers
  - Develop the analytical and practical skills you need to help better understand your customers perception of value
    - Get insights into how global companies (energy and others) have re-developed their product and pricing strategies for better outcomes
      - Ocin the skills to develop new product and pricing strategies to stay ahead in a competitive market



Christoph Petzoldt

Partner & Managing Director Oceania, Simon Kucher & Partners

# DAY 02 MAIN CONFERENCE - PLENARY

#### WEDNESDAY 9 MAY 2018

08:00 Registration and welcome coffee

08:50 Opening remarks from the Chair:



Elysse Morgan Presenter ABC TV's "The Business"

09:00 Guiding the energy market through a period of significant transition

- AEMO's vision for ensuring stability and affordability in the market while meeting decarbonisation goals
- Making the grid more resilient and adaptable with better technology
- Putting customers first and rethinking the approach to market problems



Audrey Zibelman Chief Executive Officer

**Australian Energy Market Operator** 

09:30 CEOs Panel Discussion: The big picture: the NEM's future

- Is the NEM more resilient in 2018 than it was in 2017?
  - Can the goals of reliability, emissions reduction and affordable prices be delivered simultaneously, and if so, how?
  - What will the energy supply chain look like in 5 and 10 years?

Panel Moderator:



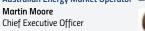
Tarandeep Ahuja Partner

McKinsey and Company

Panellists:



Audrey Zibelman Chief Executive Officer **Australian Energy Market Operator** 



CS Energy 10:30 Morning tea and networking



**Richard Gross** Chief Executive Officer Ausgrid



Merryn York Chief Executive Officer Powerlink

#### THE FUTURE GRID - ENABLING A NEW ENERGY SYSTEM

A global perspective on energy markets and implications for Australia McKinsey and Company representative

11:30 Utilising the grid infrastructure to help meet decarbonisation goals, while maintaining reliability

- Transforming operations at Ausgrid a new vision for its role in the energy supply
- The changing relationship between networks and customers, and opportunities to deliver better outcomes
- Examining Ausgrid's revenue proposal for 2019-2024



**Richard Gross** Chief Executive Officer

Ausgrid

12:00 Panel Discussion: How will the grid support a decentralised, digital and decarbonised energy system?

- Is the death of the grid assured? What role does the grid play in delivering energy after the 'energy revolution'?
- What role does the grid play in supporting the development of new generation resources (small and large) - and how will it do this?
- What are the key technical challenges arising from the significant changes in the energy market and how can they be overcome?
- Panel Moderator:



**Andrew Mansour** Partner

Panellists:



Jon Stretch Chief Executive Officer **ERM Power** 



Paul Italiano Chief Executive Officer TransGrid

12:45 Networking lunch



Timothy Rourke Chief Executive Officer CitiPower and Powercor



**Brett Redman** Chief Financial Officer AGL Energy

## THE EVOLVING ENERGY MIX - WHAT WILL POWER AUSTRALIA GOING FORWARDS?

- 13:45 Examining the role of retailers in a changing market
  - Powershop's view on investing in generation assets
  - A perspective on the workability of the NEG and impacts on market power
  - Assessing the potential for demand response to assist in achieving desired market outcomes



Ed McManus Chief Executive Officer

Powershop

- 14:15 Panel Discussion: The future energy mix what will it look like and how will we build
  - What are the new generation assets most likely to be built and why? Will new renewables all be 'firmed'?
  - How will new generation assets be funded, who will fund them and where will they be?
  - What role will coal continue to play in the energy mix?

Panel Moderator:



Presenter ABC TV's "The Business"

Panellists:



Ivor Frischknecht Chief Executive Officer **ARENA** 



David Green Founding Partner Lyon Group



**Greg Everett** Chief Executive Officer **Delta Electricity** 



Suzanne Falvi **Executive General Manager** Security and Reliability Australian Energy Market Commission

15:00 Afternoon tea and networking

#### WHAT IS THE FUTURE OF TECHNOLOGICAL DRIVEN CHANGE IN THE ENERGY INDUSTRY?

Using technology to help solve the big problems in the energy market today 15:30



Flisabeth Brinton **Executive General Manager New Energy AGL Energy** 

16:00 Partner presentation

16:30 Technology Leaders Panel: How are new technologies transforming the energy market?

- What are the technologies that are really going to 'change the game' and disrupt the way in which energy is delivered to customers?
- Data how can it be better utilised to improve the efficiency and effectiveness of operations throughout the length of the energy supply chain?
- How are energy companies developing intelligent, integrated and personalised services?

Panel Moderator:



Presenter ABC TV's "The Business" Panellists:

> Elisabeth Brinton **Executive General Manager** New Energy

Elysse Morgan



AGL Energy Adrian Booth Partner and Global Expert on

Digital Energy

McKinsey and Company (USA)

17:15 Networking drinks on the exhibition floor 19:00 Australian Energy Week gala dinner (Entertainer TBA)

Hannah McCaughey **Executive General Manager** Transformation Ausgrid



David Edwards Technical Visionary Horizon Power

The Australian Energy Week dinner is your perfect opportunity to network, unwind and socialise with



**Tickets are available for \$195** 

which includes drinks, dinner and entertainment.

**REGISTER TODAY!** BOOK BEFORE 9 FEBRUARY AND SAVE UP TO \$700!

# MAIN CONFERENCE - STREAMS

#### **THURSDAY 10 MAY 2018**

08:15 Registration and coffee

Opening remarks from the Chair:



Ian McI eod Global Ambassador **Edison Electric Institute** 



#### THINKING INNOVATIVELY TO ENSURE THE GRID CONTINUES TO BE AN ENABLER IN THE **ENERGY MARKET**

09:00 Utilising new technologies and delivery methods to deliver better outcomes for customers

Frank Tudor

**Managing Director** Horizon Power

09:30 Investing strategically to enable large scale renewables with the high voltage network

Merryn York

Chief Executive Officer

Powerlink

Panel Discussion: How can network business best prepare for operating in an uncertain future?

Panel Moderator:



Global Ambassador **Edison Electric Institute** Panellists:

Siham Knowles General Manager Network Strategy



**AusNet Services** Craig Chambers

Executive General Manager -Strategy, Portfolio and Innovation **Energy Queensland** 



**Guy Chalkley** Chief Executive Officer Western Power

Hannah McCaughey Executive General Manager Transformation Ausgrid

Morning tea and networking

#### ADDING INTELLIGENCE TO ASSETS TO DRIVE OPERATIONAL EFFICIENCY

11:00 Transforming systems and operations to adapt to a new energy system



Executive General Manager - Strategy, Portfolio and Innovation **Energy Queensland** 

11:30

How more intelligent assets will transform the way in which the grid operates in the SWIS Guy Chalkley



The new opportunities for networks created by technological disruption 12:00



General Manager New Energy

12:30 Networking lunch

#### MANAGING INCREASED INTERMITTENCY IN THE GRID WITH INNOVATIVE SOLUTIONS

Case Study: The world's largest battery - the implementation and impacts to date 13:30 Josh Carmichael



Director - Low Carbon Energy

South Australian Department of Prime Minister and Cabinet

Panel Discussion: What are the leading strategies and technologies for managing the technical challenges arising from changes in the use of the grid?

Panellists:

Andrew Fraser

TasNetworks

Steven Neave

Ty Christopher

**Endeavour Energy** 

CitiPower and Powercor

Network Innovation Team Leader

General Manager Electricity Networks

General Manager Asset Management

Panel Moderator:



Ian McLeod Global Ambassador **Edison Electric Institute** 

Panellists:





15:00 Afternoon tea and networking

15:30

Key considerations when planning the next wave of transmission infrastructure

Chief Executive Officer **Energy Networks Australia** 

### REGULATING NETWORK BUSINESSES IN A TIME OF UNCERTAINTY

16:00 Panel Discussion: Reviewing the rate of return guideline - trying to find the right balance Panel Moderator: Panellists:



Global Ambassador **Edison Electric Institute** 

Ian McLeod

Rick Francis Chief Executive Officer Spark Infrastructure

16:45 Closing remarks from the Chair 16:50 Close of Future Grid stream



Member **AER Consumer Challenge Panel** 

David Prins



**Rob Amphlett Lewis** Executive General Manager Strategy and Regulation Ausgrid

08:15 Registration and coffee

lim Snow

Opening remarks from the Chair:



Adjunct Professor **UQ Energy Initiative** 



09:00 New approaches for securing financing and PPA's for renewable projects - looking beyond the normal players



Michael Fuge Chief Executive Officer

Pacific Hydro

09:30 Investing in the future - how AGL is using innovation in financing models to help drive investment in new energy supply



**Brett Redman** Chief Financial Officer

**AGL Energy** 

10:00 Panel Discussion: What are the major concerns for investors looking to fund Australian generation assets?

Panel Moderator:



Jim Snow Adjunct Professor **UQ Energy Initiative** 

Panellists:



Chief Executive Officer **Investor Group on Climate Change** 



10:45 Morning tea and networking



Monique Miller Director - Corporate & Project Finance **Clean Energy Finance Corporation** 



11:15 The increasingly important role of hydro and pumped hydro in 'balancing' the NEM



Chief Executive Officer

Snowy Hydro Will Tasmania become the NEM's biggest battery?



12:15 Examining the future of generation in Queensland



Chief Executive Officer CS Energy

12:45 Networking lunch

13:45 Will firmed renewables become the cornerstone of the energy system?



Stephen Quilter Executive General Manager Energy Trading and Corporate Strategy Stanwell Corporation

Panel Discussion: Examining the opportunities and challenges in building more 14:15 'firmed' renewable generation assets and their role in the future generation mix

Panel Moderator:



Jim Snow Adjunct Professor **UQ Energy Initiative** 



Simon Brooker **Executive Director** 

Clean Energy Finance Corporation



Stephen Quilter Executive General Manager Stanwell Corporation

Panellists:

Jo Evans

15:00 Afternoon tea and networking

Energy Innovation Department of Environment and Energy

Deputy Secretary Climate Change &

15:30 Demand and Response: the ARENA funded trials, what are the results showing?

Demand response has been widely understood as low cost decarbonisation or energy transition pathway. It is seen as a way of keeping energy costs down; by reducing the cost of whole of system asset base, or limiting the over capitalisation of energy production and distribution; and improving asset efficiency or capacity factor. While demand response has potential to be an energy transition silver bullet - much of this depends on firming up details on how much load it can shift and at what time. During this panel find out what the ARENA supported demand response trials such as the Powershop Curb Your Power initiative, are starting to indicate, how much can demand response really save us, and what regulatory frameworks or market incentives are needed for it to be widely adopted.

Facilitated by:



Michael Brear Director

Melbourne Energy Institute Closing remarks from the Chair

16:35 Close of the NextGen Generation stream

MELBOURNE ENERGY INSTITUTE

# DAY 03 MAIN CONFERENCE - STREAMS

#### **THURSDAY 10 MAY 2018**

08:15 Registration and coffee

Opening remarks from the Chair



Luke Menzel Chief Executive Officer **Energy Efficiency Council** 



#### MAKING ENERGY MANAGEMENT A CORE PART OF THE ENERG

09:00 Setting the scene - an overview of the opportunities presented through better energy



Rob Murray-Leach Head of Policy

**Energy Efficiency Council** 

The potential for demand-side involvement to re-shape the market and benefit users



Managing Director Energy Aurecon

10:00 Using energy management to deliver security, affordability and sustainability

**Andrew Richards** 



Chief Executive Officer **Energy Users Association of Australia** 

Morning tea and networking

DEMAND RESPONSE - AUSTRALIA'S LARGEST UNTAPPED ENERGY RESOURCE - A FOCUS ON **SUMMER 17/18** 

- 11:00 Analysing the results from demand response pilot projects that have been funded to date and opportunities for expansion
  - Looking back at summer 17/18 and the role of demand response mechanisms
  - Analysing the successes and lessons learnt from recent pilot projects
  - Opportunities for expansion of projects and further funding



Ivor Frischknecht Chief Executive Officer **ARENA** 

11:30 2017/18 demand management case studies

Three hand-picked companies will each deliver a 10 minute presentation focused on their recent experiences implementing and executing demand response strategies

12:00 Panel Discussion: What role can demand response play in the market going forwards and what are its limitations?

Panel Moderator:



Luke Menzel Chief Executive Officer **Energy Efficiency Council** Panellists:



**Andrew Richards** Chief Executive Officer **Energy Users Association of** Australia



**Alan Pears** Senior Industry Fellow RMIT School of Global, Urban and Social Studies

12:45 Networking lunch

Joao Sergobe Partner

Panellists:

Lesley Silverwood

Director Energy

Environment

McKinsey and Company

Stephen Bygrave

Director Energy Programs

NSW Department of Planning and

RETHINKING THE TRADITIONAL APPROACH TO ENERGY - HOW INDUSTRY CAN BENEFIT BY ENGAGING IN THE MARKE

13:45 Panel Discussion: What are the opportunities for further productivity gains in industry and how are current market conditions impacting users?

Panel Moderator:



Luke Menzel Chief Executive Officer **Energy Efficiency Council** Panellists:



Royce DeSousa General Manager Energy & Sustainability



Peter Dobney General Manager Resources & Energy Orora

Pacific Aluminium (Rio Tinto)

Visy Industries

14:30 How the mining industry is rethinking the way in which they power their sites (beyond diesel)

Marcin Ziemski

Program Lead Integration - Sustainable Minerals Institute University of Queensland

15:00 Afternoon tea and networking

REFORMING THE RULES TO UNLOCK THE POTENTIAL OF ENERGY MANAGEMENT

15:30 Examining energy management policies globally and opportunities for Australia



Alan Pears Senior Industry Fellow

RMIT School of Global, Urban and Social Studies

Identifying the opportunities for consumers and small business to use energy 'better' and a look at the ECA's Power Shift program



Associate Director - Research **Energy Consumers Australia** 

16:30 Closing remarks from the Chair

16:35 Close of the Demand Response and Productivity stream

08:15 Registration and coffee

08:50 Opening remarks from the Chair:



Mike Swanston Principal, The Customer Advocate & Member, AER Consumer Challenge Panel



#### HOW THE UTILITY OF TOMORROW WILL ENGAGE WITH CUSTOMERS

09:00 Rethinking customer engagement - what do customers really want?



Chief Customer Officer **AGL Energy** 

09:30 Partner presentation

Panel Discussion: How is energy retailing evolving? Understanding the impacts of new technologies, consumer expectations, policy and products

Panel Moderator:



Mike Swanston

Principal, The Customer Advocate & Member, AER Consumer Challenge Panel

Panellists:

Melissa Reynolds Chief Customer Officer **AGL Energy** 



Darren Miller Chief Executive Officer Mojo Power



Jim Galvin **Executive Director Retail** Alinta Energy



Robert Slonim Research Director

DPM&C's Behavioural Economics Team of the Australian Government (BETA)

10:30 Morning tea and networking

#### THE RAPIDLY CHANGING WORLD OF PRICING AND PACKAGES

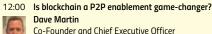
11:00 Designing a new retail model with a different offering

Darren Miller

Chief Executive Officer Mojo Power

11:30 Lessons from around the world - best practices for product and pricing transformations Dr Thomas Haller

Global Head of Energy Simon Kucher & Partners



**Dave Martin** Co-Founder and Chief Executive Officer

Powerledger

12:30 Networking lunch

EMBRACING TECHNOLOGY AND NEW IDEAS TO RETHINK CUSTOMER ENGAGEMENT 13:30 Using data and predictive analytics to deliver better services to customers



Peter Tickler Digital Innovation & Advisory Leader

**ERM Power** 

14:15 Panel Discussion: Digital, data & AI - how are retailers utilising tech to rethink their engagement strategy?

Panel Moderator:



Mike Swanston Principal, The Customer Advocate & Member, AER Consumer Challenge

Panellists: Adrian Merrick Chief Executive Officer

**Panel** 



15:00

Peter Tickler Digital Innovation & Advisory Leader **ERM Power** 

Catherine Anderson Head of Marketing Powershop

**Energy Locals** 

WHAT ROLE WILL DIFFERENT 'RETAIL' MODELS PLAY IN THE FUTURE?

Each of the retail innovators below will give a short 10 minute presentation about their business or unique approach, followed by 5 minutes of questions Insights from Australia's first community owned retailer

Tony Pfeiffer

Afternoon tea and networking



Chief Executive Officer

**Enova Energy** 

Using blockchain to enable a new wave of solar 15.45 Leon-Gerard Vandenberg



Solara (RightsFusion Pty Ltd)

Examining the role that community energy models can play in the market going forwards 16:00

RoboSave - giving consumers the power to constantly switch providers to reduce bills



16:15

16:30

Chief Executive Officer

**Energy Locals** 

loel Gibson Campaign Director

One Big Switch

Closing remarks from the Chair 16:35 Close of the Rethinking Retail stream

# MAIN CONFERENCE - TECHNICAL ROUNDTABLES

#### **THURSDAY 10 MAY 2018**



**NEW!** Additional sessions for the more technically minded.

The technical roundtables are designed to complement the conference program and give delegates an opportunity to gain deeper insights into the technologies that are changing the energy industry. They are an interactive opportunity to engage with tech leaders, ask questions and share ideas about how to improve your operations. If you're technically minded or you're actively looking for new products or solutions that can help you do business better, these are not to be missed.

The roundtables will be held in parallel with the conference streams on 10 May, running for 1 hour each and limited to 10 attendees per roundtable.

Roundtables will run from 11:00 - 12:00 and 14:00 - 15:00.

- 1 Driving efficiency with substation automation
- 2 Achieving grid flexibility with edge intelligence
- 3 Re-imaging customer engagement with predictive analytics
- 4 Ensuring adequate cyber-security in an increasingly digital world
- 5 Embracing IoT to improve asset health

- 6 Improving energy management to decrease costs for large users
- 8 Examining the role of batteries and storage in the energy mix
- 9 Overcoming challenges in deploying AI in energy retail



Don't just take our word for it, hear what past delegates have to say:



**Great networking opportunity 99** 

Asset and Network Performance Manager, ActewAGL

Must attend event 99

**Innovation Product Developer, Jemena** 

Diverse range of players in one place discussing the big issues 55 Manager Network Strategy, Powerlink

Great group of speakers 99

**Nick Tsaktsiras - DEDJTR** 

Brain frying but invigorating 55 **Innovation Product Developer, Jemena** 

#### **FRIDAY 11 MAY 2018**

08:15 Registration and coffee

Opening remarks from the Chair:



**Keith Orchison** Director Coolibah Pty Ltd



#### OVERCOMING THE REAL POLICY CHALLENGES OF TODAY

09:00 Ministerial Keynote Address:



The Hon. Josh Frydenberg MP Minister for Environment and Energy **Australian Government** 

09:15 Laying out the strategic priorities for the NEM



John Pierce Chairman

**Australian Energy Market Commission** 

Ensuring the security and reliability of Australia's energy systems and next steps in delivering the NEG



Kerry Schott

Independent Chair **Energy Security Board** 

What does behavioural economics tell us about how consumers really engage with energy markets?



Robert Slonim

Research Director

DPM&C's Behavioural Economics Team of the Australian Government (BETA)

11:15 The limits of a competitive market - and what that means for retailers, customers, policy makers and regulators



Ron Ben-David

**Essential Services Commission** 

#### THE CRITICAL ROLE OF THE STATES IN THE DIRECTION OF THE ENERGY INDUSTRY

11:45 Meeting a 100% renewable target



The Hon. Shane Rattenbury MLA Minister for Climate Change and Sustainability **ACT Government** 

12:15 A bright future for energy in Victoria - examining the states goals to become a renewable powerhouse



The Hon, Simon Corbell Renewable Energy Advocate

Victorian Government and former Deputy Chief Minister, ACT Government

## FEATURING KEYNOTE PRESENTATIONS FROM



The Hon. Josh Frydenberg MP Minister for Environment and Energy **Australian Government** 

**John Pierce** Chairman

Australian Energy Market Commission



**Kerry Schott** Independent Chair **Energy Security Board** 

12:45 Networking lunch

13:30 Analysing the potential for the NEG to provide a sound and stable policy platform

Matthew Warren

Chief Executive Officer

Australian Energy Council

14:00 Developments and trends in meeting the Renewable Energy Target Mark Williamson

**Executive General Manager** 

Clean Energy Regulator

14:30 Closing remarks from the Chair

14:40 Close of Policy Forum and end of Australian Energy Week

# **REGISTER TODAY!**

**BOOK BEFORE 9 FEBRUARY AND** SAVE UP TO \$700!

## WHY SPONSOR



Every organisation we work with has a different set of marketing goals, a different area of expertise and budget.

Your event experience should reflect yours.

#### AS PART OF YOUR SPONSORSHIP YOU COULD:

**SPEAK** 

**EXPOSE** 

**NETWORK** 

**EXHIBIT** 

Speak on the program, lead a technical roundtable or join a panel discussion

Have significant branding exposure pre, during and post event

Host a networking function this could be exclusively for guests you select

Take an exhibition stand

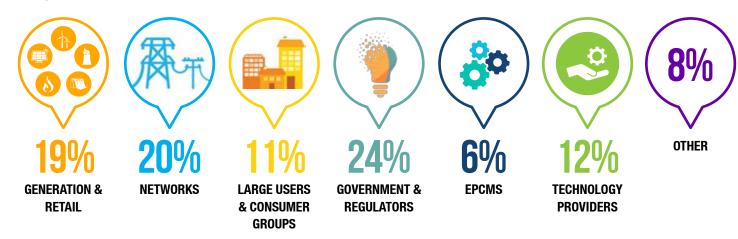
We don't have standard off-the-shelf packages and instead will look to create something that fits around your organisations objectives. If you're interested in being involved, contact me directly at aleksz@questevents.com.au or on +61 (0) 434 934 633

# **NETWORKING AT AUSTRALIAN ENERGY WEEK**



# WHO WILL YOU MEET?

Senior managers responsible for a wide range of functions from the length of the energy supply chain gather at Australian Energy Week each year.



Content was brilliant, so were the people attending 55

Infrastructure Solutions Consultant, Hitachi (past sponsor)

# **EXHIBITION AND OTHER PARTNERSHIP ENQUIRIES**

Contact Aleks Zids on aleksz@questevents.com.au

to discuss how we can put you in front of an engaged and receptive audience.

# WHAT'S NEW FOR 2018?

- Now at the Melbourne Convention and Exhibition Centre bigger venue and more centrally located
- Demand Response and Productivity stream designed for large energy users, rule makers and others who need to know about the future of energy management
- Rethink Retail stream digital, data, CX and more a must attend for anyone in energy retail
- More technical content, with technical roundtables on 10 May and more engineering and tech focused sessions in all streams
- Re-vamped gala dinner with entertainment included, more opportunity to unwind and socialise with industry experts and peers.

# WHO SHOULD ATTEND?

All stakeholders from government and regulation, company directors, CEOs and other senior management, middle management, business development and marketing, operations, digital and new energy, engineering and technical types, CX and billing plus recent graduates in all areas - from all parts of the energy supply chain, supporting product/service vendor market, academia and large energy users.

# Book before 9 February and save up to \$700

#### **4 DAY FULL EVENT PACKAGE**

## BEST VALUE

Super early bird price until 9 February \$4,095

Early bird price until 16 March \$4,395

Pricing after 16 March \$4,795

## **3 DAY PACKAGE WITH POLICY FORUM OR** LEARNING SESSION

#### MOST POPULAR

Super early bird price until 9 February \$3,195

Early bird price until 16 March \$3,495

Pricing after 16 March: \$3,795

#### **2 DAY PACKAGE**

#### (CONFERENCE ONLY)

Super early bird price until 9 February \$2,395

Early bird price until 16 March \$2,595

Pricing after 16 March \$2,795

# PRE-CONFERENCE LEARNING SESSION OR **ENERGY POLICY FORUM ONLY**

Super early bird price until 9 February \$1,795

Early bird price until 16 March \$1,895

Pricing after 16 March: \$2,095

#### All prices are inclusive of GST

Official event dinner is available to registered attendees of the conference only

**GROUP** DISCOUNTS

Delegates

7-10 Delegates

Delegates

10%

#### **SUPPORTING PARTNER DISCOUNTS:**

Members of all supporting partners are eligible for a 10% discount.\*\* To access this membership discount, quote promo code ASSN when registering.

\*\*Evidence of membership of a supporting partner must be provided (if requested). Failure to provide evidence will result in an adjustment to your invoice and the full amount being payable.

Please note, any eligible group discounts will be applied automatically once the final delegate registration has been completed.

## **REGISTER ONLINE NOW**